LOCATIONS:
In this mission you visited the Caring Hands Clinic, a nurse-run health center in the heart of Riverbend City. You were able to observe Kimberley, a nurse in a BSN bridge program, as she questioned her preceptor, Grace, about expectations. You also were able to follow Grace and Kimberley into an exam room where they were to examine Mrs. Dhia Her.

MAJOR THEMES:
In this mission, the student nurse expresses her frustration with the clinical expectations of her program and her preceptor explains the rationale behind the requirement. The conversation also addresses ways that the student nurse can make the most of the clinical experience.

The mission also shows some of the misunderstandings and miscommunication that can occur when a nurse does not have knowledge she needs to provide culturally competent care. While language is the main cause of misunderstanding in this scene, lack of knowledge about the ethnic group – the Hmong people – contributes significantly to the confusion.

RESOURCES:
For this mission, there are no downloadable resources, but there was an interactive exercise in which you were able to try to select a better approach to a question that elicited a confusing response. In some cases, the alternate approach improved understanding, but that was not always the case.