Quick Fix Process Flow

- **Submit Error to Support.Capella.edu**
  - Is further information required?
    - No: Implement Quick Fix
      - Track and manage revisions
      - Rerun sections of Vista course
    - Yes: Further information is needed
      - Sends replacement site or further defines fix required
  - Yes, Broken link requires a replacement site or further information is needed
    - Yes: Further defines fix required
    - No: Needs clarification or decision from Faculty leadership

- **Forward course content errors to Course Producers**
  - Is further information required?
    - No: Implement Quick Fix
      - Track and manage revisions
      - Rerun sections of Vista course
    - Yes: Further information is needed

- **Send Course Producer information requested**
  - No, needs clarification or decision from Faculty leadership

- **Faculty Chair**
  - Is further information required?
    - No, needs clarification or decision from Faculty leadership

- **Academic Associate**
  - Is further information required?
    - No, needs clarification or decision from Faculty leadership

- **IT Support**
  - Is further information required?
    - No, needs clarification or decision from Faculty leadership

- **Course Development**
  - Is further information required?
    - No, needs clarification or decision from Faculty leadership